

COACH USA REOPENS COMMUTER SERVICE IN NY AND NJ STARTING JUNE 15

More Than 60 Percent Of Commuters Surveyed Show Interest To Be Back In NYC

Paramus, New Jersey, June 9, 2020 – Coach USA, one of the largest transportation companies in North America will resume commuter services to/from the Port Authority Bus Terminal in New York City effective Monday, June 15. Commuter service to New York had been suspended since April 6 in an abundance of caution in the wake of COVID-19 and in accordance with government regulations. The decision to reopen commuter services was guided by the results of a recent survey of Coach USA customers that stated 68 percent of commuters are interested in commuting to New York by July.

“We are excited to restart Coach USA’s commuter service for our valued passengers in New York and New Jersey”, said Linda Burtwistle, CEO of Coach USA. “The safety of our passengers and our employees is our top priority, which is why we have now updated our protocols, including wearing a face mask while on board and restricting to half capacity on the commuter buses”

In preparation for reopening its services, Coach USA has implemented stringent cleaning and disinfecting procedures on all buses. Details on cleaning procedures can be viewed in the video contained in the below link. In addition to protect passengers and employees, all are required to wear facial coverings while boarding the bus and are encouraged to keep them on while riding the bus. Coach USA buses will only allow 50 percent capacity on all commuter services to ensure an empty seat next to each passenger in accordance with social distancing guidelines from the Centers for Disease Control and Prevention (CDC).

Burtwistle continued, “Our team has implemented numerous new safety and cleaning policies to adhere to CDC standards as we welcome our employees and passengers back to work.”

Additionally, Coach USA will launch a new contactless digital ticketing system for select commuter services on July 1, ultimately expanding this offering to all our commuter customers in an effort to limit touchpoints and create a seamless customer experience.

Megabus.com, a division of Coach USA, relaunched some of its routes on June 1 with all of the above protective procedures implemented. Customers who traveled during the first week of reopening were surveyed and the vast majority felt safe with the measures in place.

For the most up to date location specific schedules and fares visit <https://www.coachusa.com>.

Note previously offered direct service to Wall Street and the United Nations will not be included in the initial reopening but will be brought back as demand warrants. Commuters can provide feedback on their expected travel needs for the future by visiting <https://www.coachusa.com/commuter-survey>

For more information on Coach USA’s response to COVID-19 and a video that details bus cleaning procedures visit <https://www.coachusa.com/covid-19>