

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Field Crest Failed to Provide Adequate Disinfection

Our water system recently violated a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we are doing to correct this situation.

We routinely monitor for the presence of our required disinfectant, chlorine, in our water system. We are required to provide a chlorine residual continuously in our water system. On November 2nd of 2022 it was noted that the chlorine residual was lower than required. We purchase water from the Village of Chester and are reliant on incoming residuals.

What should I do?

There is nothing you need to do at this time. You may continue to drink the water. If a situation arises where the water is no longer safe to drink, you will be notified within 24 hours.

What happened? What is being done?

Routine monitoring showed inadequate disinfection for your drinking water. Disinfection is used to destroy harmful microbes that can be in drinking water.

Harmful microbes in drinking water can cause diarrhea, cramps, nausea, headaches, or other symptoms and may pose a special health risk for infants, some elderly, and people with severely compromised immune systems. But these symptoms are not just caused by microbes in drinking water. If you experience any of these symptoms and they persist, you should seek medical advice.

We plan to investigate this low residual event and look into remediation.

For more information, please contact Chris Cocks at 845-469-7000 or by mail
CHESTER TOWN HALL
1786 KINGS HIGHWAY
CHESTER, NY 10918

OR the Orange County Department of Health at 845-291-2331.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Field Crest.

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